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FACSIMILE TRANSMISSION COVER SHEET

Date: June 14, 2005

To Examiner: Frantz Colby

Art Unit: 2725

Fax: 703/872-9306

From: Sean McDermott

Customer No: 29855

Client/Matter: 149-0119US

Serial No.: 09/945,413

Re: *Please see the attached*

Pages (including cover page): 2

Received in the United States Patent and Trademark Office

- Reply to Notice of Non-Compliant Amendment (8-pages).

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 09/945,413 Confirmation No.: 2725
Applicant : Mark A. George and Cynthia L. Sturgeon
Entitled : Service Desk Data Transfer Interface
Filed : 31 Aug 2001
TC/A.U. : 2171
Examiner : Frantz Colby

Docket No. : 149-0119US
Customer No. : 29855

Commissioner for Patents
PO BOX 1450
Alexandria, VA 22313-1450

REPLY TO NOTICE OF NON-COMPLIANT AMENDMENT (37 CFR 1.121)

In response to the Notice of Non-Compliant Amendment dated June 9, 2005, please accept the following section to make the Amendment previously filed on May 20, 2005 compliant with 37 CFR 1.121:

- Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.